LEXINGTON LADY NINE-HOLE GOLF ASSOCIATION MENTOR PROGRAM

Below you will find some tips to assist Mentors help orient our new members.

- Contact your assigned new member; Introduce yourself and make available to her your contact information.
- Arrange a face-to-face meet and greet and give them our LLNHGA booklet.
- Tell them about the Lexington Ladies Golf Facebook Page and if they are interested, they should request to join at Lexington Ladies Golf. Explain that this page is for all Lexington women who golf, not just members of the 18-hole or 9-hole leagues.
- Tell them we have a web page which is part of the Lexington Country Club website. They can find our page at Lexington Country Club.com/Golf and clicking on Ladies 9-Hole Golf Association. Tell them they can find lots of information, including Minutes of Board meetings, Bylaws, names, and contact information of Board Members along with many of the documents included in their welcome packet.
- If they haven't signed up for GHIN refer them to the Pro Shop for assistance.
- If they don't already know how to sign up for our weekly events, Golf Genius and USGA GHIN, please give them a demo.
- If you want to be scheduled with your new member during one of events contact Andrew on the Wednesday be for the event and provide him with both your name as well as the name of the new member. He should be able to pair you up. Also, if you want to, arrange to play 9-holes with the new member.
- Explain how the line up and shot gun start works for each weekly event.
- Remind them that they never have to post a score for a 9-hole league event. The club will do it for you using Golf Genius.
- Explain how the Chelsea system works.
- Let them know about the "Hole-in-One" insurance and if interested they need to sign up in the Pro Shop.
- If they don't know about "sweeps", explain that to them.

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- Explain that there will be times the pro shop may cancel golf or cart path only holes (e.g. weather or course condition issues) and how this is communicated usually via email.
- Explain that if they need to cancel after they signed up for an event that they MUST contact the Pro Shop.
- Explain about the LLGA "Birdies and Chip-Ins" and remind them to bring \$.25 to contribute each week if they would like to participate. Also tell them we give a pin to anyone who gets a birdie and to be sure to announce it after a game.
- Ask the new member if they have any concerns/fears, etc. and address accordingly.
- Tell them that our new member coordinator, Annie Kummerow, will order a 9-hole name tag for them even if they already have another name tag from another organization.
- If the LLNHGA has new league shirts, tell them to get in touch with the pro shop if they are interested in purchasing a league shirt. If there are no more available find out if there are other options in the Pro Shop that may be similar to the current shirt.
- Introduce your new member to league members as you see them.
- Stay in contact with your new member for as long as you both determine is necessary.
- Let the New Member coordinator, Annie Kummerow, know when you are available to mentor a new member.

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